

WARRANTY 1-YR

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Thank you for purchasing this XS Power product!

XS Power warrants that this product will be free from defects in materials and workmanship under normal use and service, subject to the express terms, remedies, exclusions, conditions, limitations, and disclaimers set forth below.

Warranty Term and Remedies

For lithium batteries, the limited warranty provided hereunder shall extend for one (1) year from the date of the product's purchase. Should any covered defect in materials or workmanship be discovered during the limited warranty period, XS Power will repair or replace the product free of charge.

The following damage is specifically excluded:

- Over discharge below 9V for 12V, 10.8V for 14V or 12.6V for 16V open circuit voltage.
- Overcharge above 14.5V for 12V, 17.4V for 14V or 20.3V for 16V.
- Capacity is not guaranteed (ie. if the battery still accepts energy and discharges energy, it is considered "good")
- Internal resistance is not guaranteed. (ie. if the battery was at 4milliΩ new and now is 6, 8, 10 or greater milliΩ internal resistance, it is considered "good")
- Water damage and resulting internal corrosion.
- Physical damaged such as case cracks from drops, impacts, or crushing it with a battery mount.

More specifically this text applies:

This limited warranty shall not apply to damage to or failure of a product that results from: (i) any negligence other than by XS Power; (ii) accident (including, but not limited to, damage during shipment and natural disasters); (iii) other circumstances beyond XS Powers' control (including, but not limited to, normal capacity loss or increased resistance due to product aging); (iv) improper installation, operation (including, but not limited to, abnormal or non-consumer use or use in an environment outside the recommended temperature range), maintenance, or storage (including, but not limited to, storage in an overly discharged state); or (v) any other damage directly or indirectly caused by the product's owner, other third parties, or other products (including, but not limited to, misuse, abuse, overcharging, over-discharging, exceeding of the product's limitations set forth in the product's specification sheet or label, neglect, physical damages caused by accidents or crashes, alterations, or connection to poorly-grounded battery chargers). This limited warranty shall also not apply to defects or non-conformities due to the manufacturing process discovered after the expiration of the applicable warranty period. This warranty does not extend to any damage caused by affixing any parts or equipment not purchased from XS Power to the product and no warranties, either express or implied, are made with respect to equipment or products not produced by XS Power. If the product is relocated outside of the continental United States during the applicable warranty period, the product's owner will be responsible for any additional charges (including, but not limited to, shipping and other related charges and expenses) incurred during the warranty process as a result of such relocation.

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We take great pride in our quality, value and performance and believe that this product will offer you trouble free operation throughout it's lifetime providing you take care to follow the simple instructions.

If you experience any problems with your product the warranty details are listed below.

LIMITED WARRANTY

a) XS Power provides a one year warranty from the date of purchase, to the original purchaser. This warranty covers manufacturing defects in material and workmanship only.

b) XS Power does not cover damage or failure caused by abuse, misuse, faulty installation, improper maintenance, or any repairs not carried out by XS Power.

c) There will be no obligations or liability on the part of XS Power for consequential damages arising from the use of the product or any indirect damages with respect to loss of property, revenue, or costs for removal, installation, or re-installation.

d) For warranty service, the product must be reported to XS Power to receive a unique RGA number (return goods authorization) and at that time you will be advised of where to send the faulty product.

e) All shipping charges for returns should be pre-paid. If the requested repairs or service are within the terms of this warranty then the item will be returned to you on completion without any charge. The unit must be in its original packaging with any original accessories. XS Power will not be responsible or accept any liabilities for any loss or damage to addition items which are sent with returned product.

f) Provide a copy of receipt.

g) If the product is not covered under the terms of this warranty. XS Power will advise you of the costs to carry out any repairs necessary and the unit will be shipped to you on receipt of payment for the work including the return freight charges.

h) Under normal circumstance, we try to ensure we carry out warranty repairs within 5 working days; nevertheless, please allow 2 to 4 weeks for return of your product. We cannot be held responsible for delays in shipping.

Please take the time to complete your details below and return via Fax or Mail.

(cut here)

Title (ex. Mr/Miss) First Name M. Initial Last Name

Address (house name/number & street) Apt./Flat #

City State or Providence

Country Zip or Postal Code Telephone # (inc. area code)

E-mail Battery Model # Battery Serial #

Date of Purchase Place of Purchase

Where do you compete?
Sanctioning Body Class

What brand charger do you use? Model No.